

Office of International Affairs

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IMEI Information and Guidelines





Registering the IMEI for Your Phone at Jakarta

What is an IMEI?

IMEI stands for *International Mobile Equipment Identity* or with simple words the unique number of your mobile device. Every officially produced phone has it.

Why do I need to register my phone's IMEI in Indonesia?

The Indonesian government has decided to impose such measures on phones coming from abroad to Indonesia since October 2020 to battle against the illegal phone trade in Indonesia. The Government created this online system where all phones must be registered to be discoverable by local mobile operators. This automatically means that all phones coming from outside of the country must be registered with the Indonesian Customs. If you wish your device to operate in Indonesia it is advisable for you to register it unless you plan to buy a new phone from Indonesia. In that case you are safe to go.

When should I do it?

You will do this after your quarantine as this is the policy of the government. That is why, please make sure that you head to the airport on time, so you have time to go to the Customs. There is hardly any queue at the customs office, but they will give you a queue number anyway. Having filled the information beforehand is time and stress-saving. Make sure to do it.

Why should I register it at the airport, but not in my place of study?

Registering it at the airport is free of cost if your phone is under USD 500. However, based on the experience of some of our students, the customs also do not charge for more expensive phones.





If you miss to do that, you will need to do it in the place of study, but there they will not give you any discounts/ waivers for that and will count it on the whole sum. For example, your phone costs USD 500, they will count that and will ask for tax, but at the airport they will not and will give you a waiver. They have their own way of calculating it.

Tips: when the officer asks you why you are coming to Indonesia say that you are a student, and you will study at Universitas Gadjah Mada for 1/2/3 year/(s) or 6 months depending on your length of study.

How do I register my phone?

That is an easy-breezy process which you better do several days prior to your trip to Indonesia.

Registration link here: <https://www.beacukai.go.id/register-imei.html>

The system looks like this:

Formulir Pendaftaran IMEI

Formulir ini khusus untuk pendaftaran perangkat dari luar negeri yang dibawa oleh penumpang.
Sudah mendaftarkan IMEI?

CEK IMEI

Data Diri (Personal Data)

Flight/Voyage Number *	Arrival Date *
	20-02-2022 12:09:21
Identity Type *	
PASSPORT	Identity Number *
Full Name *	Nationality *
NPWP (Tax Number)	Email

Make sure to fill:

- **Flight number** - this is the flight to Jakarta from your transit airport. Example: Doha-Jakarta QR 444. Just put the QR 444 part.
- **Passport** – leave it on passport
- **Full name** – your name





- **Arrival date** - no need to be specific about the hour, just put how it's written on your itinerary.
- **Identity number** – your passport number.
- **Nationality** – Azerbaijan, Colombia, Nigeria etc...
- **Email** – make sure to write it down as they will send a link to the QR code there, too, and the confirmation email after the customs officer checks your information?

Next part is like this:

Device 1	Device 2
Merk (Brand) *	Merk (Brand)
Tipe (Type) *	Tipe (Type)
RAM *	RAM
Kapasitas (Storage) *	Kapasitas (Storage)
Warna (Color) *	Warna (Color)
IMEI 1 *	IMEI 1
IMEI 2	IMEI 2
Mata Uang (Currency) *	Mata Uang (Currency)
Indonesian Rupiah (IDR)	Indonesian Rupiah (IDR)
Harga Barang (Value of Goods) *	Harga Barang (Value of Goods)

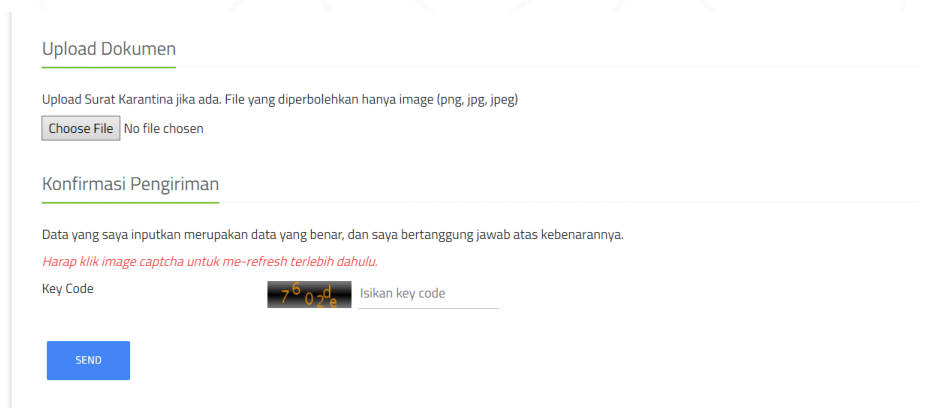
The Indonesian Customs only permits two phones to be registered per person.

- **Brand** - iPhone, Xiaomi, Samsung etc.
- **Type** – 13, Redmi, Galaxy etc.
- **RAM** – check that on the phone's box, settings or the internet
- **Storage** – phone box, settings, internet
- **Color** – white, blue, red etc.

- **IMEI 1 and IMEI 2** – Phones that operate with one SIM card have one IMEI and those with two SIM cards, have two IMEI, so depending on your device you need to put one or two. You can find your IMEI number(s) on the box of your phone, or Settings > About Phone, or by dialing *#06# on the the phone. No worries it's free.
- **Currency** – this is the estimated amount of money that you bought your phone. It is suggested that you to put it in USD as it's easier for the Customs. Again, you do not need to be exact, but at least around the amount of money. No need to bring any proof of purchase the phone or receipts.
- **Value of Goods** – here you input the estimated average value of your phone.

If you bring two devices make sure to fill in the second column, as well.

Lastly, you will see this:

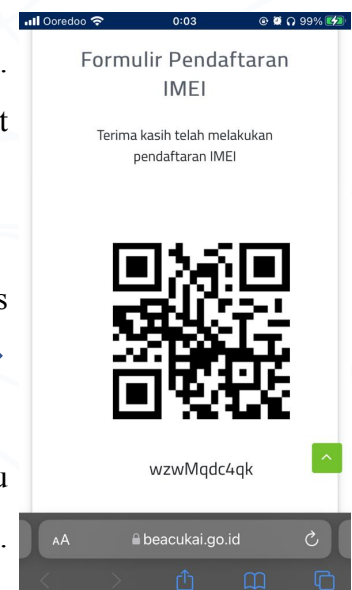


The screenshot shows a web form for IMEI registration. It has two main sections: 'Upload Dokumen' and 'Konfirmasi Pengiriman'. The 'Upload Dokumen' section has a text input for 'Upload Surat Karantina jika ada' and a 'Choose File' button. The 'Konfirmasi Pengiriman' section has a confirmation message, a captcha image with the code '76028', and a 'SEND' button.

No need to upload any documents, just insert the key code. Make sure to check all of your data for any incorrectly input information before hitting the send button.

You are done! Congrats, you will receive a QR code that looks like this:

Save it and show it to the Customs officer at Terminal 3. You will find the Customs at Departures, next to check-in booth A. Just ask somebody, they will guide you! Good luck.



**Where can I buy the local SIM card?**

Next to the Customs office of Terminal 3, there is a Telkomsel booth. Telkomsel is the national state-owned operator. It is advisable to use it as its coverage is the best across the country. At the booth they will ask for your passport because every SIM card in Indonesia needs to be registered on a name. There are different packages for internet and phone usually between IDR 50,000-100,000. It can be more because it is the airport. If they ask you how much internet quota you want, you can go for 7-10 GB as it's enough for a month. If you run out of internet you can easily buy new package from the *MyTelkomsel* application. Lots of options there.





Registering the IMEI for Your Phone at Yogyakarta

Though it is possible to register the IMEI at Yogyakarta, we still strongly suggest you to register it in Jakarta after your quarantine is over. As there will be an additional charge if it took you more than 5 days to register your IMEI after your arrival in Indonesia.

You can follow these steps to register:

1. Register on “Mobile Bea Cukai” application or on website www.beacukai.go.id to get barcode / QR Code.
2. Register IMEI Number on customs and Excise Office of Yogyakarta by online on FORMASI BEJO, this online registration form can be accessed on (choose one):
 - Website bcyogyakarta.beacukai.go.id then choose “**PENDAFTARAN IMEI**” menu.
 - Instagram @beacukaiyogyakarta then click link on our instagram bio: linktr.ee/BCYogyakarta and choose “**Pendaftaran IMEI**” menu.
 - By Google Form link: bit.ly/pendaftaranimeibcjogja
3. Upload documents (passport, boarding pass/ticket, telecommunication devices, etc) based on the form guide completely and correctly.
4. If your data has been completed and corrected, the officer will send email verification by registered WhatsApp number or email address.
5. If there is Customs Duty and Import Tax billing, you can pay on Post Office, Bank, Mobile Banking (Mandiri Bank/BRI/BNI) or E-commerce on “**Penerimaan Negara**” / “**Government Revenue**” menu.



What if I have registered but the charge fee is too expensive?

We strongly suggest you to finish registering your IMEI but if the charge fee is too much, you could buy a local sim card in an official provider booth (but local sim card without registered IMEI is only valid for 90 days, after 90 days you'll have to change your sim card to a new phone number)

ALL THE BEST!



